

# SUSTAINABILITY REPORT 2024-2025



### FOREWORDS FROM THE CEO

At Fastems, we believe that the **future belongs to those who can produce more with less**. This principle guides our commitment to sustainability, where we strive to balance outcomes between people, the planet, and profits—the 'triple bottom line'.

We have already achieved notable milestones on our journey toward a more sustainable future, but the work has only begun. By analyzing our operations, we have identified key areas in which we can mitigate our environmental impact, particularly from a resource consumption perspective. We align our targets with the **Science Based Targets initiative (SBTi)**, ensuring that our ambitions are grounded in scientific consensus and global climate goals. To add, our commitment to sustainability does not end there: the social and governance aspects of the triple bottom line are equally important to us, and for example we have invested notably in our **employees' continuous learning and cybersecurity.** A perfect indication of this is the **ISO27001 certification** we achieved in 2024.

We strive to meet ambitious targets not only within our internal operations but also regarding the positive impact our automation solutions have on our **customers' sustainability and competitiveness**. It's clear that automation enhances efficiency and resource utilization—but more than that, it helps make manufacturing work safer, more meaningful, and more human-centric. This aligns with the emerging vision of **Industry 5.0**, where advanced technology is designed not just for productivity, but to empower people, foster resilience, and support societal wellbeing.

To us, this is exactly why we love what we do—because our solutions have the **potential to positively shape the future of manufacturing**, benefiting both people and the planet. As said, this is only the beginning – we are ready to take on the challenge not only to tackle it but also to **explore and harness the opportunities it entails**.

Sincerely,

Mikko Nyman CEO, Fastems

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### **GENERAL INFORMATION**

At Fastems, sustainability is integral to our mission of helping manufacturers produce more with less. We approach the topic from two angles: reducing our operational footprint and maximizing the positive impact—or "handprint"—of our solutions. This report is built to depict the key areas we have identified, the actions we have taken, and the way forward. As our ambitious goal is to find the right means to embed sustainability across the entire organization — from product innovation to environmental performance and employee well-being — understanding the current and the desired state as well as the means to close the gap between these two is crucial for success.

### **BASIS FOR PREPARATION**

Fastems has selected comprehensive module for reporting on sustainability. No information has been omitted as being deemed classified or sensitive. The sustainability report is prepared on consolidated basis, including information from subsidiaries. The subsidiaries included in reporting are:

Fastems Oy Ab, Finland; Fastems LLC, United States; Fastems Systems GmbH, Germany; Fastems AB, Sweden; Fastems Ltd, United Kingdom; Fastems s.r.l., Italy; Fastems K.K., Japan; Fastems (Shanghai) Co., Ltd., China; Fastems SAS, France Fastems has had a ISO 9001 certified quality management system in place since 2022, and was able to become ISO 27001 certified in 2024. Furthermore, Fastems' Management System integrates the essential requirements of ISO 14001, ISO 45001, ISO 31000 and ISO 15288 to its operations. Fastems also constantly practices 5S approach in developing cleanliness and orderliness in production and offices.

This report has been compiled according to European Sustainability Reporting Standards ESRS 1: General requirements, and VSME standard.



### DOUBLE MATERIALITY ASSESSMENT

The purpose of the double materiality assessment was to identify and evaluate the financial and non-financial factors that significantly impacted Fastems and stakeholders along its value chain. By understanding these factors, we aimed to improve strategic decision-making, enhance transparency, and align our operations with sustainable development goals.

The assessment covered our entire organization, including all business units and geographical locations, as well as key parts of our upstream and downstream value chain. Given the complexity of our value chain, we prioritized certain industrial sectors—mining, steel, electronics, and metalworking—based on their relevance to our offering and ESG risks identified through preliminary assessments.

Conducted in line with the Corporate Sustainability Reporting Directive (CSRD) and EFRAG standards, this assessment followed a structured methodology. It incorporated both financial risks and opportunities related to sustainability, and the actual and potential impacts on people and environment. Stakeholder engagement played a role in identifying material topics, using insights from customers, suppliers, employees, and external reports.

Our data collection process combined internal and external sources, such as financial statements, industry reports, environmental data, and lifecycle assessments. The materiality assessment followed a step-by-step approach, from identifying potential issues under each ESRS sub-topic and sub-sub-topic to evaluating their severity, likelihood, and financial impact. Negative impacts were assessed based on their scale, scope, and irremediable nature, while positive impacts were evaluated on their reach and significance. Financial risks and opportunities were also quantified based on their potential financial effects and likelihood.

As a result, Fastems was able to determine material topics throughout its value chain and determine most relevant topics to report on in its sustainability report. Although all sub- and sub-sub-topics are present in some part of the value chain, it was determined that the key contributing factor to impacts in upstream value chain is the resource use of Fastems. Fastems is reliant on certain raw materials, such as steel and aluminum and therefore on mining, which, as an industry, has a notable impact on the environment. In our own operations, people and social topics were highlighted.

Sustainability in product development, governance-related matters and risk management are seen as major topics to cover in the forth-coming years. To add, both financial risks and opportunities on the ESG-front were recognized during the double materiality assessment. Relevant topics in each part of the value chain are shown on the next page.

	UPSTREAM VALUE CHAIN	OPERATIONS	DOWNSTREAM VALUE CHAIN
FASTEMS VALUECHAIN	Raw material extraction Component production	8760 Fastems	Transportation Ristallation, use and mainentance of prodcts
PICS	Pollution Resource consumption GHG Emissions Loss of nature	Climate mitigation Green Engineering E-LCAs Circular Economy	GHG Emissions Energy Efficiency Recyclability
INABILITY TO	Human rights Labour rights Conflict minerals	Employee wellbeing Occupational H&S	Occupational H&S
SUSTA	SUPPLIER MANAGEMENT	COMPLIANCE	SAFE PRODUCTS SECURITY

# 66

### INTEGRITY IS THE GUIDING PRINCIPLE IN ALL OF THE BUSINESS ACTIVITIES OF THE HELVAR MERCA GROUP COMPANIES.

Integrity, for us, means sound corporate governance, honoring contracts, acting sustainably and respecting environmental values, complying with applicable laws and regulations, zero tolerance for bribery, fair competition, acting ethically and respecting human rights.

### PRACTICES, POLICIES AND FUTURE INITIATIVES FOR TRANSITIONING TOWARD A MORE SUS-TAINABLE ECONOMY

Fastems is a member of the Helvar Merca group of companies. All companies within Helvar Merca Group share the same Business Integrity Statement that outlines the core principle of integrity in all activities we engage in, reflecting the values of the owners.

Fastems has had a sustainability program, lead by the CEO, in place for already two years to drive forward sustainable development. The sustainability program focuses on two impact mechanisms: impacts of Fastems solutions and impact of Fastems operations.

The impacts of Fastems solutions focuses on positive impacts of Fastems solutions: lower carbon footprint, energy efficiency, sustainability reporting support, improved health and safety and productivity. Impacts of Fastems operations are focused on lowering environmental impacts in own operations and upstream value chain, social topics and people practices, and governance and cybersecurity topics.

Fastems has a set of policies in place to guide and direct daily actions related to sustainability. Most important is the Code of Conduct, which clearly details the expectations on how to act. The Code of Conduct strictly prohibits any kind of forced or child labour, corruption or bribery, and discrimination.

### SUSTAINABLE DEVELOPMENT GOALS

Our purpose is to build sustainable, strong and competitive manufacturing with our automation solutions and services. While automation has sustainability embedded through enhanced efficiency, waste reduction, and supporting innovation - just to name a few - our internal operations play an integral role in conributing towards the sustainable development goals as well. We see opportunities in many of the UN's SDGs, but our main focus is on the ones listed below:

- SDG 8 (Decent Work & Economic Growth): Automation increases productivity, improves workplace safety, and creates demand for high-skilled jobs.
- SDG 9 (Industry, Innovation & Infrastructure): Our solutions advance smart manufacturing with AI, robotics, and IIoT, and aim for boosting efficiency and sustainability.
- SDG 12 (Responsible Consumption & Production): Our solutions help to minimize waste, optimizes resource use, and enable circular production.
- SDG 13 (Climate Action): While automation itself helps to reduce emissions, optimize energy use, and support low-carbon production, our own operations are also being optimized to mitigate our own impact on the environment throughout our value chain.



### WE BELIEVE THE FUTURE BELONGS TO THOSE WHO CAN PRODUCE MORE WITH LESS.

For us, sustainability is about a healthy planet, flourishing people, high business integrity and manufacturing competitivity.

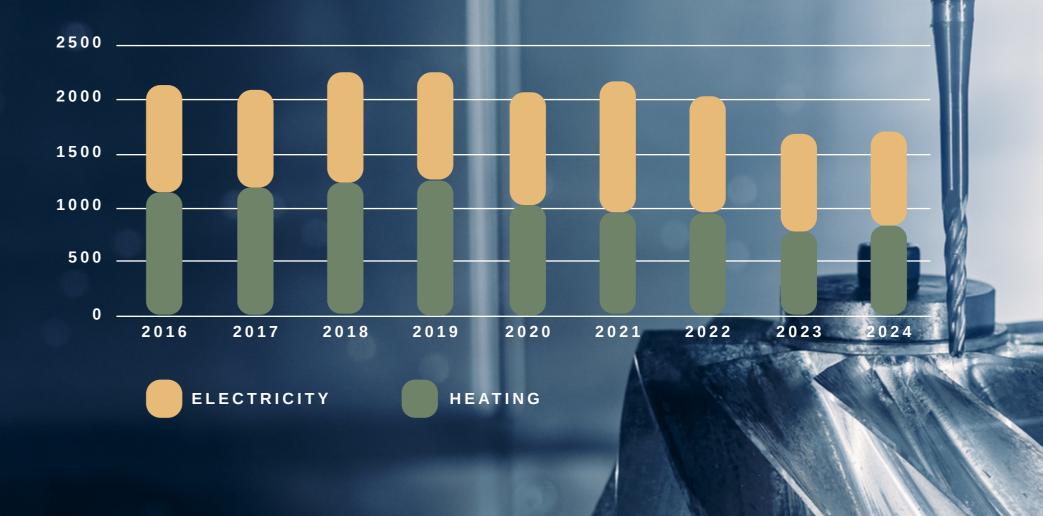
### **ENVIRONMENT**

Energy efficiency is a key priority for Fastems, as it not only reduces environmental impact but also supports long-term sustainability. We are committed to continuously improving our energy performance by identifying and implementing energy-saving measures.

To ensure systematic progress, we conduct comprehensive energy reviews every five years to assess our consumption patterns and uncover new opportunities for efficiency improvements. These reviews guide our actions in optimizing energy use across our operations. Fastems' biggest energy consuming facility is its HQ, where Fastems' undertakes the energy reviews. As can be seen from the graph, Fastems has been able to reduce its electricity consumption permanently since 2019. District heat consumption varies based on winter temperatures, but has had a decreasing trend. As a result of our energy efficiency initiatives, we have achieved significant savings. Since 2019, improvements to our HVAC systems and a complete renovation of lighting at our head-quarters have resulted in an annual energy reduction of 160 MWh. These efforts demonstrate our dedication to reducing energy consumption and continuously seeking ways to operate more sustainably.



### **FASTEMS ENERGY CONSUMPTION**



MILESTONE

# 868t $CO^2 \longrightarrow 503t CO^2$ 2022 SCOPE 1&2 EMISSIONS

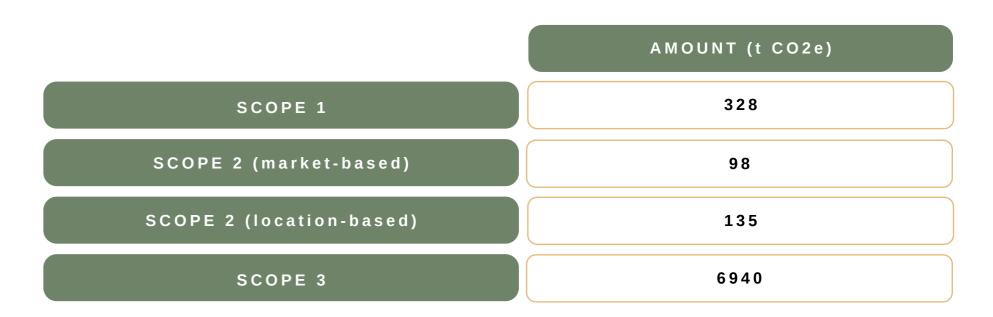
SCOPE 1&2 EMISSIONS 2024

Fastems is committed to reducing its greenhouse gas (GHG) emissions as part of our broader sustainability efforts. We have internally calculated and monitored our emissions to track progress and identify effective reduction measures. There has also been efforts to move from spend-based scope 3 calculations to more actual, physical measure based and accurate results.

Two years ago, we set an ambitious target to reduce our GHG emissions by 42% from 2022 levels by 2030. Through dedicated efforts and strategic decisions, we have successfully reached this target already in 2024. A key factor in this achievement has been the transition to purchasing renewable electricity, significantly lowering our carbon footprint.

While reaching this milestone is a major success, we remain focused on further emission reduction opportunities and continuously improving our sustainability performance.

Fastems' solutions are designed to be long-lasting and thus repairable, with predictive maintenance plans and wide range and good availability of spare parts. Maintenance and repair services are an important part of Fastems business, which is why repairability is important. Fastems has evaluated its circular economy opportunities based on Circular Economy Playbook of Technology Industries of Finland, and based on the evaluation can proudly say it has already implemented several circular economy business models of long lifetimes. Fastems solutions are tailored to customer needs and built to last with lifetimes spanning for over two decades. To add, Fastems offers a wide range of services within repair, maintenance and upgrade possibilities.



### SUSTAINABILITY IN PRODUCT DEVELOPMENT

At Fastems, sustainability is not just an operational goal—it's a core design principle. Our mission to help manufacturers do more with less drives us to develop automation solutions that are not only productive and efficient, but also environmentally responsible. By combining lifecycle thinking with long-lasting, high-performance solutions, we are building a future where automation helps drive both operational excellence and environmental progress.

### **CARBON FOOTPRINT/HANDPRINT**

At Fastems, we are committed to reducing our climate impact and have conducted Life Cycle Assessments (LCAs) to better understand both the carbon footprint of our solutions and the carbon handprint—emission reductions enabled by their use.

Our automation solutions significantly increase machine tool utilization and stabilize production quality, allowing manufacturers to achieve more with fewer machines. For instance, a flexible manufacturing system (FMS) with two machines at 75% utilization can replace six stand-alone machines typically operating at 25%. This reduces emissions, floorspace, and energy needs. Automation also improves part yield and reduces scrap, e.g., increasing yield from 97% to 99%.

Based on real-life cases and LCA methodology, Fastems has estimated that a flexible automation system can cut up to 868 tonnes of CO<sup>2</sup> emissions over a 20-year lifecycle in Germany highlighting our contribution to more sustainable manufacturing.

### **INNOVATION AND R&D PROCESS POINT OF VIEW**

We are at the beginning of our journey toward making our solutions more sustainable, and we recognize that meaningful progress requires long-term commitment and systematic change. To ensure sustainability becomes an integral part of how we design and develop our offerings, we have embedded it directly into our product development and innovation processes.

#### Our R&D approach is guided by four key principles:

- customer desirability
- feasibility
- sustainability
- economic viability

These principles help us evaluate and balance multiple perspectives when developing new solutions—ensuring that they meet real customer needs, are technically achievable, support our environmental goals, and make sound business sense.

By integrating sustainability into the early stages of product development, we are better positioned to identify opportunities to reduce environmental impact, improve energy and resource efficiency, and design for longevity, repairability, and circularity. This approach not only supports our internal sustainability goals but also helps our customers meet their own environmental and operational targets.

While there is still much work ahead, this foundation allows us to move forward with purpose, driving innovation that benefits both business and the planet.

#### CUSTOMER DESIRABILITY

Understand and build the value proposition to customer, and the logic and/or examples for monetary value for the customer

#### ECONOMIC VIABILITY

Validate economic viability through Sales amount, price & margin, and impact to lifecycle value

#### IMPLEMENTATION FEASIBILITY

Validate implementation feasibility from the technological cababilities and cost perspectives

### CONTRIBUTION TO SUSTAINABILITY

Estimate contribution to the sustainability of our customers and Fastems

### CIRCULAR ECONOMY

We are strongly aligned with circular economy principles through the design and delivery of long-lasting, high-performance solutions. By prioritizing durability and repairability, we help extend the lifetime of our products and reduce the need for frequent replacements. Our predictive maintenance capabilities and flexible service contracts ensure that equipment stays in optimal condition, preventing unnecessary downtime and minimizing resource waste.

Moreover, by enabling end-users to maximize the utilization of their machinery, we contribute to greater resource efficiency and productivity. These practices not only reduce environmental impact but also support a more sustainable, circular approach to industrial operations—where value is preserved, waste is minimized, and performance is continuously optimized over time.





### SOCIAL

Our employees are at the core of our success, driving innovation, growth, and sustainability. We are committed to fostering a safe, inclusive, and supportive work environment where everyone can thrive. By investing in employee well-being, professional development, and engagement, we aim to build a strong and motivated workforce that contributes to both our company's goals and a more sustainable future.

### DIVERSITY, EQUALITY AND NON-DISCRIMINA-TION

We are committed to fostering an inclusive workplace where diversity is valued, and all employees are treated with respect and fairness. We believe that a diverse workforce drives innovation, strengthens collaboration, and enhances our overall success.

To support equality and inclusion, we actively promote non-discriminatory practices in recruitment, career development, and daily operations. We strictly prohibit any form of discrimination, harassment, or inappropriate behavior based on gender, age, ethnicity, nationality, religion, disability, sexual orientation, or any other personal characteristic.

Our policies and training programs ensure that all employees understand their rights and responsibilities in creating a respectful and safe work environment. Any violations of our principles are taken seriously, and we have clear procedures in place to address concerns and uphold our commitment to fairness and integrity.

Employees can raise concerns through their local HR representatives or an internal whistle-blowing channel. Employee representatives are also available as contact points for workers to raise concerns. Specific mechanisms exist for handling complaints related to harassment and discrimination. These channels are introduced to workers during the onboarding process. Any issues raised are tracked, monitored, and addressed according to existing policies and guidelines, such as the whistle-blowing policy. This policy protects whistle-blowers against retaliation and complies with relevant data protection laws.

Fastems does not currently monitor the effectiveness of these channels or assess whether employees are aware of and trust the processes for raising concerns. When required to provide or contribute to a remedy, Fastems follows local legislation and guidelines but does not evaluate the effectiveness of the remedy provided.

Fastems conducts monthly employee surveys to measure engagement and wellbeing. These surveys include questions about whether employees from all backgrounds feel they are treated fairly. In 2024, the average score on a scale of 1-10 was 8.35. We actively address feedback from these surveys and take corrective actions as needed.





### 400+

GLOBAL TEAM OF 400+ PEOPLE

### 400+

63% OF OUR EMPLOYEES ARE AGED BETWEEN 30-50 YEARS OLD

#### PAID AN ADEQUATE WAGE

COVERED BY SOCIAL PROTECTION IN CASE OF SICKNESS, INJURY, UNEMPLOYMENT, PARENTAL LEAVE, RETIREMENT

PARTICIPATING IN REGULAR PERFORMANCE, GOAL SETTING AND DEVELOPMENT REVIEWS

COVERED BY A HEALTH AND SAFETY MANAGEMENT SYSTEM

ARE ENTITLED TO AND MAKE USE OF FAMILY RELATED LEAVE ACCORDING TO LOCAL LEGISLATION

### 100%

100% OF OUR EMPLOYEES ARE:



### REMUNERATION

We uphold fair compensation practices by providing adequate wages that align with industry standards and local regulations.

### HUMAN RIGHTS POLICIES AND PROCESSES

Fastems' policies cover the following topics for both its own workforce and workers in the value chain:

- Child labour
- Forced labour
- Human trafficking
- Discrimination
- Accident prevention

Fastems has a complaints-handling mechanism in place, namely Whistle-blowing channel and process. There has been no confirmed incidents of child labour, forced labour, human trafficking, or discrimination in own operations or the value chain. However, Fastems is aware that global and complex mining, metals and manufacturing industries are challenged with systemic issues around human and labour rights, health and safety, and discrimination, and strongly encourages both its own people and suppliers to come forward with any concerns they might have.

### ANNIINA SANDELIN HEAD OF SOURCING & PURCHASING

Strategic purchasing and sourcing, logistics, technical sales, and sustainability these key cornerstones of Anniina Sandelin's professional background create a fascinating and highly valued combination that has a notable role in Fastems' journey toward a more sustainable tomorrow. This is also why Anniina decided to change jobs and join Fastems: already during the interviews, it became clear that the values, compliance to laws and regulations, and the importance of sustainability were at the core of the company operations, and that in this role, there was the possibility to concretely affect how these topics were taken into consideration in reality.

These promises made during the initial discussions turned out to be more than true. As the Head of Sourcing & Purchasing, Anniina has been given the possibility to concretely mitigate the environmental and social impact of the company. "Very often in bigger companies sustainability related matters are discussed and decided in rather siloed units, and the developmental work is left at minimum. I was very pleasantly surprised to see that here, **the amount of possibilities to have an impact even exceeded my initial expecations**", Anniina states. As a great example, Anniina mentions the implementation of a **new data collection platform for suppliers as well as the supplier selection criteria**, including a scoring system that will help the company choose the right suppliers in the future.

As a woman in a male-dominated industry, Anniina finds it important to find the means to promote and excite more women to enter a field such as the one Fastems operates in. To her, Fastems is an equal opportunity employer with women in almost all functions throughout the organization. **"I really feel Fastems wants to hire the best person for the job. Gender plays no role in that**", Anniina states.



### EMPLOYEE ENGAGEMENT

At Fastems, we are committed to fostering a fair, safe, and supportive work environment for all employees. We maintain an open and continuous dialogue with employee representatives to ensure that workforce perspectives are considered in decision-making and workplace improvements. This dialogue considers topics such as occupational health and wellbeing, workplace conduct, and employee competence development. The practices of dialogue vary according to local legislation in Fastems subsidiaries.

Fastems fosters open communication and employee engagement through various practices. Monthly info sessions provide updates on financial information, strategy development, and current topics. The "Coffee with the CEO" sessions offer a unique opportunity for employees to engage in open discussions with CEO Mikko Nyman, encouraging interactive dialogue between top management and employees.

An annual training week gathers the majority of the company, either physically or virtually, to learn and discuss strategy, products, and work methods. This week includes an annual party where employees can engage in dialogue with the board and owners.

Every month, Fastems conducts the "How We Rock" survey to measure various aspects of employee engagement. The survey aims to understand factors affecting engagement and wellbeing, enabling actions to improve these areas. Results are reviewed and action plans are developed by line managers, business leaders, and the People & Culture team.

The Fastems Fun Factor (F3) groups in Finland, Germany, and the US organize activities to promote wellbeing and social cohesion, such as physical exercises, game nights or monthly coffee breaks with activities. Smaller sites organize activities locally, and the company offers a broad selection of wellbeing benefits in its subsidiaries.

Fastems supports autonomy and work-life balance through a hybrid working model. Teams, led by their managers, can tailor their hybrid working arrangements to suit team and individual needs. Flexible working hours are also offered where possible.

### DEVELOPMENT

Fastems is committed to fostering skills development and learning by providing flexibility and a range of opportunities for self-development. Goal setting is conducted three times a year to identify new areas of growth, expertise, skills, techniques, and working methods. Performance evaluations, including self and manager reviews, are held annually, and competence and career development planning occurs once a year to guide employees in their development. Fastems encourages every employee to take responsibility for planning their development.

Fastems utilizes the 70-20-10 learning and development model, where 70% of learning comes from on-the-job experience, 20% from learning from others, and 10% from formal coursework and training. In 2024, significant investments were made in a new learning management system to provide access to e-learning materials, learning paths, and training events, fostering a culture of shared learning. Employees play a major role in providing learning content and training within the company, alongside external training.

For the first time in 2024, strategic skills were mapped for most employees to better understand training needs and support competence development. Major external programs, such as the Train the Trainer program, were implemented globally to enhance the ability to serve as a trainer both within and outside the company, across various job positions. Fastems also collaborates with universities and universities of applied sciences in Finland to conduct research projects and provide a work-life perspective in student tuition. The company offers traineeships to local students and opportunities to conduct their theses at Fastems. Most recruitment opportunities are also opened internally, encouraging career growth within the company.

## 70% LEARNING FROM ON-THE-JOB EXPERIENCE 20% LEARNING FROM OTHERS 10% LEARNING FROM TRAINING

### **HEALTH AND SAFETY**

Fastems is dedicated to ensuring a safe and healthy work environment for all employees. We have established comprehensive health and safety policies that guide our daily operations, outlining clear responsibilities and procedures to prevent workplace incidents.

Our health and safety management system enables continuous monitoring, risk assessment, and improvement of workplace safety. All accidents and near-misses are systematically recorded ananalyzed to identify potential risks and implement corrective actions.

To further protect our employees, we provide comprehensive insurance coverage and promote a proactive safety culture through regular training, safety audits, and open communication. By prioritizing well-being and prevention, we strive to maintain a workplace where everyone can perform their duties safely and confidently.

### **PREVENTATIVE ACTIONS AND SAFETY CULTURE**

We are constantly aiming to improve our safety culture and have set clear targets to achieve higher levels of safety.

A key finding has been that the current system is inadequate for supporting hazard observations. As a result, Fastems has invested in a new, specialized Health and Safety tool for case handling and reporting which supports standardized Occupational Health & Safety incident categories per ISO 45001:2018. Full implementation of the tool is expected by the end of the first tertial of 2025.

We hold regular info sessions for our employees and keep them updated on key performance indicators of Health and Safety. The sessions are hold once a month and the whole organization is invited.

### ACCIDENT REDUCTION AND PROACTIVE PRE-VENTATIVE MEASUREMENTS

On a positive note, we have observed a significant reduction in the number of accidents—from 13 in 2023 to 6 in 2024. We attribute this improvement to our enhanced safety culture and the proactive preventive measures implemented, such as the global use of bumper caps and the risk assessment with risk reduction measured for all hand-held power and pressure tools used by employees. Fastems' Continual Improvement Steering Group will continue to monitor the effectiveness of actions and lessons learned on occupational health and safety. MILESTONE



**GOVERNANCE** 

We are committed to the highest standards of ethical business conduct and integrity. Our company has a zero-tolerance policy for corruption and bribery, ensuring that all business activities are conducted transparently and responsibly. We strictly adhere to legal and regulatory requirements while fostering a culture of ethical decision-making.

To support this commitment, we have established a whistleblowing channel that allows employees and stakeholders to report any suspected misconduct confidentially and securely. Our whistleblowing policy ensures a clear process for handling reports and protects whistleblowers from any form of retaliation.

In addition, all employees receive annual training on our Code of Conduct, reinforcing our values and expectations regarding ethical behavior, compliance, and responsible business practices. Through these measures, we continuously strengthen our governance framework and maintain trust with our stakeholders.

### SUPPLIER DUE DILIGENCE

Fastems seeks reliable and fair relations with its suppliers for the mutual benefit of Fastems and its suppliers. Fastems Supplier Code of Conduct (the "Code") defines our general principles and values how we treat others and operate globally. Fastems expects competence and continuous improvement in quality, cost control, innovation and reliability from its suppliers.

The supplier code of conduct sets minimum requirements on business ethics, respecting human rights and labour rights, protection of environment, IPR, counterfeit goods prevention and publicity.





#### **CYBER SECURITY**

We take cybersecurity seriously and are committed to protecting our systems, data, and stakeholders from evolving cyber threats. Our cybersecurity management is based on the ISO 27001 standard, ensuring a systematic and risk-based approach to information security. By implementing robust controls, continuous monitoring, and proactive risk management, we safeguard the confidentiality, integrity, and availability of critical information.

Employees play a crucial role in maintaining cybersecurity, which is why we provide extensive training to ensure awareness of best practices, potential threats, and security responsibilities. Regular training sessions and updates help employees stay informed and prepared to recognize and mitigate risks.

As a testament to our commitment to information security, we successfully achieved ISO 27001 certification in 2024. This certification reflects our dedication to continuous improvement and compliance with internationally recognized security standards, reinforcing the trust of our customers, partners, and stakeholders.

#### SECURITY RISK ASSESSMENT

In addition to the ISO27001 certification, Fastems commits to enhancing customers' security levels by continuously developing related offerings. As a first step, the company now offers extensive security risk assessments to its customers, including an evaluation of the IT and OT risks and mitigation strategies tailored based on the customer's environment.

These assessments benefit the customers notably, especially regarding securing better terms and conditions for insurance and ensuring compliance with standards. The assessment also helps the companies in enabling business continuity in the face of changing and evolving threats and regulations.

### **IS027001 CERTIFICATION**

▶TR/01 ▶03 ▶TR/01 ▶03

In 2024, we achieved a notable milestone after successfully completing the audits required to gain **ISO27001 certification** - the globally recognized standard underscoring the commitment to maintaining the highest of standards of security and data protection for our customers.

The certification covers the global operations of Fastems, including the development, sales, manufacturing, and services of factory automation systems, robotic automation, and our software development in Tampere, Finland. For our customers this means **extreme data protection, enhanced trust and reliability and improved service quality**. Overall, achieving this certification contributes to our operational excellence through enhanced risk management practices, transparency and manageability of security related assets.

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