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Fastems

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Software Maintenance Agreement

Your Software's Growth Journey

About The Product

The Software Maintenance Agreement guarantees you continuous access to the newest Manufacturing Management Software (MMS) features as well as constant software optimizations, enhancing your system's performance and stability. You will be in complete control as you can select the suitable time and date for updating your software and hardware, enabling maximized system run time during the installation.

Our service, as a contract-based product, is designed to keep you at the forefront, delivering the latest MMS version with features and optimization options, developed by our Product Management and Software Development teams based on our customers' needs.

With this agreement, you can empower your systems to their fullest potential!

Services include:

- ✓ Updates available for customized systems
- ✓ MMS & software security updates at your convenience
- ✓ Error fixes for improving system performance and stability
- ✓ 25% discount for the material if any are needed
- ✓ MMS release notes for the new software versions

Benefits



Convenient Updates

Choose the time that best fits your schedules



Enhanced Performance

Benefit from error fixes and compatibility updates



Higher Availability

Ensure the software is available for smooth operations



Improved Security

Avoid threats with maintained software and compliance

Pricing

The pricing is based on the selected MMS functionalities and customization level of your system. Each system is evaluated individually.

Latest versions and new major releases will be communicated with the customer through release notes when available.

Contact us at www.fastems.com/contact