

MMS Software Maintenance

Keep your Manufacturing Management Software (MMS) up to date with the latest versions and features you need

Advantages

- Improved system performance and productivity – access to new MMS versions including:
 - Completely new MMS functionalities
 - Usability improvement and feature updates
 - Under-the-hood improvements such as compatibility updates and bug fixes
- Long-term cost advantage via better reliability and system stability
- Easy way to keep system control up to date and production more secured against cybersecurity threats

Service Contents

- Release notes (delivered 1-2 times per year) introducing new software features, functionalities and security updates
- Implementation of MMS upgrade according to customer decision and schedule
 - Including on-site visit with system test run and introduction to new features
- Implementation of tailored MMS modules and modifications

Why Software Maintenance?

- Latest state-of-the-art control system in use at all times
- Extended system lifecycle – regular updating helps avoiding end-of-life situation with software key components and ensures compatibility with other software and hardware
- Improved security – old software can carry a risk of IT security threats
- Up-to-date software enables 24/7 technical support
- Secured capability for customized changes and system extensions without a heavy one-off upgrade or modernization project

Customer Responsibilities

- Selecting what MMS releases shall be implemented to the system (1-2 major releases per year)
- During the upgrade:
 - Access to the system
 - Safe and clean working environment
 - System operator available for general testing
 - IT representative available for testing data interfaces with the customer's network (e.g. ERP interface, file transfer, remote connection)



Service Facts

MMS Software Maintenance is recommended to be included in Fastems Service Agreement with preventive maintenance and 8760 Support.

Available for:	MMS 5 and newer
MMS upgrade interval:	12–36 months
MMS upgrade lead time:	8–12 weeks
Planned system downtime:	0,5–1 day